


Information customers 2022



Plantion BV
Wellensiekstraat 4
6718 XZ EDE GLD
The Netherlands
+31 (318) 66 17 00
info@plantion.nl
www.plantion.nl

 BloemenveilingPlantion

 VeilingPlantion

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 Bloemenveiling-Plantion

Commercial register: 09124674

VAT no: NL805547.447B01

This information booklet may be incorrect and/or incomplete despite the great care and accuracy exercised in compiling and publishing this booklet. Plantion, in no event shall be liable for any damage caused by the information published.

Opening hours

For actual opening hours, www.plantion.nl/en/

Loading hall and docks Plantion

Monday	3.30 a.m. - 9.00 p.m.
Tuesday	3.30 a.m. - 9.00 p.m.
Wednesday	3.30 a.m. - 9.00 p.m.
Thursday	3.30 a.m. - 9.00 p.m.
Friday	3.30 a.m. - 5.00 p.m.
Saturday	1.30 p.m. - 5.00 p.m.
Sunday	5.30 p.m. - 9.00 p.m.

Logistical materials depot (buckets, Danish containers, lift trucks)

Monday	5.00 a.m. - 3.00 p.m.*
Tuesday	5.00 a.m. - 3.00 p.m.*
Wednesday	5.00 a.m. - 3.00 p.m.*
Thursday	5.00 a.m. - 3.00 p.m.*
Friday	5.00 a.m. - 3.00 p.m.*
Saturday	Closed
Sunday	Closed

*) Collecting logistical materials (cask and Danish containers) outside opening hours on order only.
The order has to be in before 1.00 p.m.
Orders can be placed by telephone (+31 (318) 66 17 00) or through Webview.

An overview of all the packaging materials can be found on the website, www.plantion.nl.

Furthermore, you can leave your packaging materials, cardboard, non-reusable trays and plastic at the logistical materials depot.

Access to the grounds and the auction hall of Plantion is not possible from Friday evening 5.00 p.m. to Saturday 1.30 p.m. and from Saturday 5.00 p.m. to Sunday 5.30 p.m. During these hours the building is closed.

Important telephone numbers

	Telephone number	E-mail address
General	+31 (318) 66 17 00	info@plantion.nl
Customer service *)	+31 (318) 66 17 70	klantenservice@plantion.nl
Administration	+31 (318) 66 17 20	fa@plantion.nl
Clock sale	+31 (318) 66 17 80	
Inspectors and auctioneers	+31 (318) 66 17 80	keur@plantion.nl
Number Electronic Supply Letter (<i>EAB number</i>)	+31 (318) 66 17 35	Between 11.00 a.m. - 15.00 p.m.
Service point; reachable by phone up to one hour after the end of the auction, then by email	+31 (318) 66 18 42	servicepunt@plantion.nl
Contact person clock buyers	+31 (318) 66 17 97	
Relationship		relatiebeheer@plantion.nl
Digital Marketplace	+31 (318) 66 17 55	pdm@plantion.nl
Plantion Green Centre	+31 (318) 66 18 80	groencentrum@plantion.nl
Marketing	+31 (318) 66 18 73	marketing@plantion.nl
Facilities service	+31 (318) 66 18 30	
Internal logistics	+31 (318) 66 18 10	
Logistical materials	+31 (318) 66 18 29	fust@plantion.nl

*) The opening times of the customer service depends on the season.
 Check the website (<https://www.plantion.nl/en/contact/opening-hours/>).
 Customer service is available on working days from 6 am.

Through the website (<https://www.plantion.nl/en/contact/>) you can find the data by staff or look at My Plantion

Plantion Green Centre

Monday, Wednesday and Friday	7 a.m. - 4 p.m.
Tuesday and Thursday	7 a.m. - 8 p.m.
Saturday and Sunday	Closed

In extreme weather, look at the news on our website (<http://www.plantion.nl/en/>) to see if the visiting hours differ.

Irregular auction days 2022

Friday 31 December 2021	New Years Eva	No auction
Monday 18 April 2022	Easter Monday	No auction
Thursday 26 May 2022	Ascension Day	No auction
Monday 6 June 2022	2nd day of Pentecost	No auction
Monday 26 December 2022	Boxing Day	No auction

There will be an auction on Wednesday 27 April 2022, King's Day!

My Plantion

You can log-in on My Plantion through the link on the website www.plantion.nl/en/ directly on the internet through <https://www.plantion.nl/en/log-in-my-plantion/>.

When there are any problems with logging in, you could contact us by mailing to MijnPlantion@Plantion.nl.

Overview rates clock, Plantion Digital Marketplace (PDM) and Remote Buying 2022

GENERAL

Administrative costs:

- Fixed: € 100.00 for each buyers number a year
- Active clock buyers pay € 25.00 as a contribution to the Commission of Trade Plantion

Collectivity charge:

- 0.22% of the product turnover

Preauthorized debit	€ 0.00
In case of a reversal	€ 25.00 for each storno
PIN-payments:	€ 7.50

SERVICE FEE CLOCK

Tenants

- Fixed: € 16.00 a day
- Variable: 1.20% of the product amount

Non-tenants

- Fixed € 18.50 a day
- Variable: 1.40% of the product amount

(internet costs for the free wireless internet connection are included in the service charge)

Buyers that buy 5 times a week at the clock pay only 4 times the fixed service charge!

SERVICE FEE PDM

No fixed service charge per day, only with PDM purchasing.

REMOTE BUYING SUBSCRIPTION (KOA)

Variable rate of € 0.20 per transaction up to a maximum of € 40.00 per month.

TRANSACTION FEE FLOWERS CLOCK AND REMOTE BUYING

1 cask/unit	€ 0.67
2 casks/units	€ 0.31 *
3 casks/units	€ 0.18 *
4 casks/units	€ 0.13 *
5 casks/units	€ 0.10 *
6 casks/units or more	€ 0.08 *

*price per cask/unit

TRANSACTION FEE PLANTS CLOCK AND REMOTE BUYING

1 cask/unit	€ 0.69
2 casks/units	€ 0.34 *
3 casks/units	€ 0.22 *
4 casks/units	€ 0.16 *
5 casks/units	€ 0.13 *
6 casks/units or more	€ 0.11 *

*price per cask/unit

TRANSACTION FEE PDM

Per order line	€ 0.80
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STORAGECOSTS A DAY, AFTER 5 P.M.

Uncooled per charge carrier	€ 5.00
Rent cold storage, cooled per charge carrier	€ 6.00

VARIOUS

Shipping costs Invoice	Electronically free / post € 2.50
Packinglist	Free
Headset (cost-price, no warranty)	€ 30.00
Headset KOA	€ 50,00
Storage costs tenant per load carrier	€ 0,50
Towing charge	€ 3,00
Repacking costs per load carrier	€ 10,00
Logistics service	on request (Gerco van de Hoef, +31 (318) 66 18 11)
Delivery service	on request (Mariska Maasse, +31 (318) 66 17 32)

Overview rates intermediary services 2022

GENERAL

Administrative costs:

Fixed: € 100.00 for each buyers number a year

Collectivity charge:

0.22% of the product turnover

BUYERS

Intermediary services		
Transaction fee		
Standard order	€ 0.85 per order sentence	
Serviceplus	€ 1.50 per order sentence	
Service fee	Intermediary services	Serviceplus
0 - 150.000	2.00%	3.00%
150.000 - 250.000	1.20%	1.50%
250.000 - 500.000	1.00%	1.00%
500.000 - 2.500.00	0.80%	0.80%
2.500.000 - 5.000.000	0.50%	0.50%
> 5.000.000	0.30%	0.30%

Other rates for 2022

Plantion participates in the use of the National trolley pool. Royal FloraHolland, the owner of the trolleys rents them to her relations. Look for more information on:

<https://www.royalfloraholland.com/inkopen/logistiek/logistieke-middelen/alles-over-slotplaten/inname-en-uitgifte-slotplaten>

If you haven't got a relation number at Royal FloraHolland you can hire these trolleys through Plantion. Plantion will use the same rates as Flora Holland. You can contact Ans Peters or Claudia Sackers from Administration (+31 (318) 66 17 20) to order these trolleys.

Danish Containers (the rate during the peak period is shown between brackets)

Period	CC	Plate
Day	€ 1.60 (2.10)	€ 0.35 (0.45)
Month	€ 8.00 (11.00)	€ 1.80 (2.60)
Quarter	€ 16.00 (24.00)	€ 4.50 (6.00)
Half year	€ 30.00	€ 7.00
Year	€ 50.00	€ 10.00

The peak period surcharge applies to peak period from February 28 up to and including the 19th June 2022.

Balances and transactions can be viewed on the Internet (Webview) which is for free.

INORMATION PRODUCTS

With the exception of KOA (Remote Buying), there are no costs associated with information products. However, there should be subscribed for a product to get the data. For this you can contact relationship management (0318-66 17 32 or relatiebeheer@plantion.nl).

Wholesale Centre Plantion

Opening hours

Monday	6 a.m. - 8.30 p.m.
Tuesday	6 a.m. - 8.30 p.m.
Wednesday	6 a.m. - 3.00 p.m.
Thursday	6 a.m. - 8.30 p.m.
Friday	6 a.m. - 3.00 p.m.
Saturday	6.a.m. - 9.30 a.m.
Sunday	closed

Contact person: Kitty Ouwehand, Marketing Coordinator
Mobile phone: +31 (621) 83 85 28
E-mail: info@ghcplantion.nl
Website: www.ghcplantion.nl
Facebook: facebook.com/GHCPlantion

Wholesalers

Buurman Planten cash & carry
Houseplants and garden plants
+31 (318) 43 94 20 ede@buurmanplanten.nl

Dillewijn Alflora (voorheen Alflora)
Florist articles and trend accessoires
+31 (88) 73 54 231 ede@dillewijnalflora.nl

Dillewijn Alflora (voorheen Zwapak)
Florist articles and trend accessoires
+31 (88) 73 54 230 ede@dillewijnzwapak.nl

Goedegebuure & de Mooij
Cut flowers
+31 (318) 43 94 70 info@gmbloemen.nl

Zalam BV
Cut flowers
+31 (318)-64 05 77 info@zalam.nl

