



Information buyers 2021



Plantion BV
Wellensiekstraat 4
6718 XZ EDE GLD
Postbus 8117
6710 AC EDE GLD
The Netherlands
+31 (318) 66 17 00
info@plantion.nl
www.plantion.nl

 BloemenveilingPlantion

 VeilingPlantion

 VeilingPlantion

 Bloemenveiling-Plantion

Commercial register: 09124674

VAT no: NL805547.447B01

This information booklet may be incorrect and/or incomplete despite the great care and accuracy exercised in compiling and publishing this booklet. Plantion, in no event shall be liable for any damage caused by the information published.

Opening hours

For actual opening hours, www.plantion.nl

Loading hall and docks Plantion

| | |
|-----------|-----------------------|
| Monday | 3.30 a.m. - 9.00 p.m. |
| Tuesday | 3.30 a.m. - 9.00 p.m. |
| Wednesday | 3.30 a.m. - 9.00 p.m. |
| Thursday | 3.30 a.m. - 9.00 p.m. |
| Friday | 3.30 a.m. - 5.00 p.m. |
| Saturday | 2.30 p.m. - 5.00 p.m. |
| Sunday | 5.30 p.m. - 9.00 p.m. |

Logistical materials depot (buckets, Danish containers, lift trucks)

| | |
|-----------|------------------------|
| Monday | 5.00 a.m. - 3.00 p.m.* |
| Tuesday | 5.00 a.m. - 3.00 p.m.* |
| Wednesday | 5.00 a.m. - 3.00 p.m.* |
| Thursday | 5.00 a.m. - 3.00 p.m.* |
| Friday | 5.00 a.m. - 3.00 p.m.* |
| Saturday | Closed |
| Sunday | Closed |

*) Collecting logistical materials (cask and Danish containers) outside opening hours on order only.
The order has to be in before 1.00 p.m.
Orders can be placed by telephone (+31 (318) 66 17 00) or through Webview.

An overview of all the packaging materials can be found on the website, www.plantion.nl.

Furthermore, you can leave your packaging materials, cardboard, non-reusable trays and plastic at the logistical materials depot.

Access to the grounds and the auction hall of Plantion is not possible from Friday evening 5.00 p.m. to Saturday 2.30 p.m. and from Saturday 5.00 p.m. to Sunday 5.30 p.m. During these hours the building is closed.

Important telephone numbers

| | Telephone number | E-mail address |
|--|--------------------|---------------------------------|
| General | +31 (318) 66 17 00 | info@plantion.nl |
| Customer service *) | +31 (318) 66 17 70 | klantenservice@plantion.nl |
| Administration | +31 (318) 66 17 20 | fa@plantion.nl |
| Clock sale | +31 (318) 66 17 80 | cz@plantion.nl |
| Inspectors and auctioneers | +31 (318) 66 17 80 | keur@plantion.nl |
| Number Electronic Supply Letter (<i>EAB number</i>) | +31 (318) 66 17 35 | Between 11.00 a.m. - 15.00 p.m. |
| Service point; reachable by phone up to one hour after the end of the auction, then by email | +31 (318) 66 18 42 | servicepunt@plantion.nl |
| Contact person clock buyers | +31 (318) 66 17 97 | cz@plantion.nl |
| Relationship | | relatiebeheer@plantion.nl |
| BB (office sales) | +31 (318) 66 17 70 | klantenservice@plantion.nl |
| Digital Marketplace | +31 (318) 66 17 55 | pdm@plantion.nl |
| Plantion Green Centre | +31 (318) 66 18 80 | groencentrum@plantion.nl |
| Facilities service | +31 (318) 66 18 30 | |
| Internal logistics | +31 (318) 66 18 10 | |
| Logistical materials | +31 (318) 66 18 29 | fust@plantion.nl |

*) The opening times of the customer service depends on the season.
 Check the website (<https://www.plantion.nl/contact/openingstijden/>).
 Customer service is available on working days from 6 am.

Through the website (<http://www.plantion.nl/contact>) you can find the data by staff or look at My Plantion

Plantion Green Centre

| | |
|------------------------------|-----------------|
| Monday, Wednesday and Friday | 7 a.m. - 4 p.m. |
| Tuesday and Thursday | 7 a.m. - 8 p.m. |
| Saturday and Sunday | Closed |

In extreme weather, look at the news on our website (<http://www.plantion.nl/>) to see if the visiting hours differ.

Irregular auction days 2021

| | | |
|-------------------------|----------------------|------------|
| Friday 1 January 2021 | New Year | No auction |
| Monday 5 April 2021 | Easter Monday | No auction |
| Tuesday 27 April 2021 | King's day | No auction |
| Thursday 13 May 2021 | Ascension Day | No auction |
| Monday 24 May 2021 | 2nd day of Pentecost | No auction |
| Friday 31 December 2021 | New Years Eva | No auction |

My Plantion

My Plantion provides you with information that is relevant for you as a relation of Plantion. The functions of My Plantion differ from requesting an invoice and newsletters to modifying your address details and frequently asked questions. You could also contact your commercial contact or the employees of the administrative department and ask questions. My Plantion will expand with many features in the nearby future.

You can log-in on My Plantion through the link on the website www.plantion.nl directly on the internet through <https://www.plantion.nl/myplantion>.

When there are any problems with logging in, you could contact us by mailing to MijnPlantion@Plantion.nl.

Overview rates clock, Plantion Digital Marketplace (PDM) and Remote Buying 2021

GENERAL

Administrative costs:

- Fixed: € 100.00 for each buyers number a year
- Active clock buyers pay € 25.00 extra to the Commission of Trade Plantion

Collectivity charge:

- 0.22% of the product turnover

- Preauthorized debit € 0.00
- In case of a reversal € 25.00 for each storno
- PIN-payments: € 7.50

SERVICE FEE CLOCK

Tenants

- Fixed: € 16.00 a day
- Variable: 1.20% of the product amount

Non-tenants

- Fixed € 18.50 a day
- Variable: 1.40% of the product amount

(internet costs for the free wireless internet connection are included in the service charge)

Buyers that buy 5 times a week at the clock pay only 4 times the fixed service charge!

SERVICE FEE PDM

No fixed service charge per day, only with PDM purchasing.

REMOTE BUYING SUBSCRIPTION (KOA)

Variable rate of € 0.20 per transaction up to a maximum of € 40.00 per month.

TRANSACTION FEE FLOWERS CLOCK AND REMOTE BUYING

| | |
|---|----------|
| 1 cask/unit | € 0.66 |
| 2 casks/units | € 0.30 * |
| 3 casks/units | € 0.17 * |
| 4 casks/units | € 0.12 * |
| 5 casks/units | € 0.09 * |
| 6 casks/units or more (max. of € 0.42 each transaction) | € 0.07 * |

*price per cask/unit

TRANSACTION FEE PLANTS CLOCK AND REMOTE BUYING

| | |
|---|----------|
| 1 cask/unit | € 0.66 |
| 2 casks/units | € 0.30 * |
| 3 casks/units | € 0.19 * |
| 4 casks/units | € 0.14 * |
| 5 casks/units | € 0.11 * |
| 6 casks/units or more (max. of € 0.54 each transaction) | € 0.09 * |

*price per cask/unit

TRANSACTION FEE PDM

| | |
|----------------|--------|
| Per order line | € 0.75 |
|----------------|--------|

STORAGE COSTS A DAY, AFTER 5 P.M.

| | |
|--|--------|
| Uncooled per charge carrier | € 5.00 |
| Rent cold storage, cooled per charge carrier | € 6.00 |

VARIOUS

| | |
|-----------------------------------|-----------------------------------|
| Shipping costs Invoice | Electronically free / post € 2.00 |
| Packinglist | Free |
| Headset (cost-price, no warranty) | € 50.00 |

Overview rates intermediary services 2021

GENERAL

Administrative costs:

Fixed: € 100.00 for each buyers number a year

Active clock buyers pay € 25.00 extra to the Commission of Trade Plantion

Collectivity charge:

0.22% of the product turnover

BUYERS

| Intermediary services | | |
|-----------------------|---------------------------|-------------|
| Transaction fee | | |
| Standard order | € 0.85 per order sentence | |
| Serviceplus | € 1.50 per order sentence | |
| | | |
| Service fee | Intermediary services | Serviceplus |
| 0 - 150.000 | 2.00% | 3.00% |
| 150.000 - 250.000 | 1.20% | 1.50% |
| 250.000 - 500.000 | 1.00% | 1.00% |
| 500.000 - 2.500.00 | 0.80% | 0.80% |
| 2.500.000 - 5.000.000 | 0.50% | 0.50% |
| > 5.000.000 | 0.30% | 0.30% |

Other rates for 2021

Plantion participates in the use of the National trolley pool. Royal FloraHolland, the owner of the trolleys rents them to her relations. Look for more information on:

<http://www.floraholland.com/nl/inkopen/logistiek-en-faciliteiten/logistieke-middelen/slotplaten/inname-en-uitgifte-slotplaten/>

If you haven't got a relation number at Royal FloraHolland you can hire these trolleys through Plantion. Plantion will use the same rates as Flora Holland. You can contact Ans Peters or Claudia Sackers from Administration (+31 (318) 66 17 20) to order these trolleys.

Danish Containers (the rate during the peak period is shown between brackets)

| Period | CC | Plate |
|-----------|-----------------|---------------|
| Day | € 1.60 (2.10) | € 0.35 (0.45) |
| Month | € 8.00 (11.00) | € 1.80 (2.60) |
| Quarter | € 16.00 (24.00) | € 4.50 (6.00) |
| Half year | € 30.00 | € 7.00 |
| Year | € 50.00 | € 10.00 |

The peak period surcharge applies to peak period from 1 March up to and including the 21th June 2021.

Balances and transactions can be viewed on the Internet (Webview) which is for free.

INORMATION PRODUCTS

With the exception of KOA (Remote Buying), there are no costs associated with information products. However, there should be subscribed for a product to get the data. For this you can contact relationship management (0318-66 17 32 or relatiebeheer@plantion.nl).

Wholesale Centre Plantion

Opening hours

| | |
|-----------|--|
| Monday | 6 a.m. - 8.30 p.m. |
| Tuesday | 6 a.m. - 8.30 p.m. |
| Wednesday | 6 a.m. - 3.00 p.m. |
| Thursday | 6 a.m. - 8.30 p.m. |
| Friday | 6 a.m. - 3.00 p.m. |
| Saturday | 6.a.m. - 9.30 a.m. (only flowers and plants) |
| Sunday | closed |

Contact person: Kitty Ouwehand, Marketing Coordinator
Mobile phone: +31 (621) 83 85 28
E-mail: info@ghcplantion.nl
Website: www.ghcplantion.nl
Facebook: facebook.com/GHCPlantion

Groothandelaren

Alflora

Florist articles and trend accessoires

+31 (88) 22 44 970 ede@alflora.nl

Buurman Planten cash & carry

Houseplants and garden plants

+31 (318) 43 94 20 ede@buurmanplanten.nl

Dillewijn Zwapak

Florist articles and trend accessoires

+31 (318)-62 30 81 ede@dillewijnzwapak.nl

Goedegebuure & de Mooij

Cut flowers

+31 (318) 43 94 70 info@gmbloemen.nl

Zalam BV

Cut flowers

+31 (318)-64 05 77 info@zalam.nl

