


# Information buyers 2020



Plantion BV  
Wellensiekstraat 4  
6718 XZ EDE GLD  
Postbus 8117  
6710 AC EDE GLD  
The Netherlands  
+31 (318) 66 17 00  
info@plantion.nl  
www.plantion.nl

 BloemenveilingPlantion

 VeilingPlantion

 VeilingPlantion

 Bloemenveiling-Plantion

Commercial register: 09124674

VAT no: NL805547.447B01

*This information booklet may be incorrect and/or incomplete despite the great care and accuracy exercised in compiling and publishing this booklet. Plantion, in no event shall be liable for any damage caused by the information published.*

## Opening hours

For actual opening hours, [www.plantion.nl](http://www.plantion.nl)

### Loading hall and docks Plantion \*)

Monday	3.30 a.m. - 9.00 p.m.
Tuesday	3.30 a.m. - 9.00 p.m.
Wednesday	3.30 a.m. - 9.00 p.m.
Thursday	3.30 a.m. - 9.00 p.m.
Friday	3.30 a.m. - 5.00 p.m.
Saturday	2.30 p.m. - 5.00 p.m.
Sunday	5.30 p.m. - 9.00 p.m.

\*) Outside opening hours access only by PIN code or key.

### Logistical materials depot (buckets, Danish containers, lift trucks)

Monday	5.00 a.m. - 3.00 p.m.*
Tuesday	5.00 a.m. - 3.00 p.m.*
Wednesday	5.00 a.m. - 3.00 p.m.*
Thursday	5.00 a.m. - 3.00 p.m.*
Friday	5.00 a.m. - 3.00 p.m.*
Saturday	Closed
Sunday	Closed

\*) Collecting logistical materials (cask and Danish containers) outside opening hours on order only.  
The order has to be in before 1.00 p.m.  
Orders can be placed by telephone (+31 (318) 66 17 00) or through Webview.

An overview of all the packaging materials can be found on the website, [www.plantion.nl](http://www.plantion.nl).

**Furthermore, you can leave your packaging materials, cardboard, non-reusable trays and plastic at the logistical materials depot.**

Access to the grounds and the auction hall of Plantion is not possible from Friday evening 5.00 p.m. to Saturday 2.30 p.m. and from Saturday 5.00 p.m. to Sunday 5.30 p.m. During these hours the building is closed.

## Important telephone numbers

	Telephone number	E-mail address
General	+31 (318) 66 17 00	info@plantion.nl
Customer service *)	+31 (318) 66 17 70	klantenservice@plantion.nl
Administration	+31 (318) 66 17 20	fa@plantion.nl
Clock sale	+31 (318) 66 17 80	cz@plantion.nl
Inspectors and auctioneers	+31 (318) 66 17 80	keur@plantion.nl
Number Electronic Supply Letter ( <i>EAB number</i> )	+31 (318) 66 17 35	Between 11.00 a.m. - 15.00 p.m.
Service point	+31 (318) 66 18 42	servicepunt@plantion.nl
Contact person clock buyers	+31 (318) 66 17 97	cz@plantion.nl
Relationship		relatiebeheer@plantion.nl
BB (office sales)	+31 (318) 66 17 70	klantenservice@plantion.nl
Digital Marketplace	+31 (318) 66 17 55	pdm@plantion.nl
Plantion Green Centre	+31 (318) 66 18 80	groencentrum@plantion.nl
Facilities service	+31 (318) 66 18 30	
Internal logistics	+31 (318) 66 18 10	
Logistical materials	+31 (318) 66 18 29	fust@plantion.nl

\*) The opening times of the customer service depends on the season.  
 Check the website (<https://www.plantion.nl/contact/openingstijden/>).  
 Customer service is available on working days from 6 am.

Through the website (<http://www.plantion.nl/contact>) you can find the data by staff or look at My Plantion

### Plantion Green Centre

Monday, Wednesday and Friday	7 a.m. - 4 p.m.
Tuesday and Thursday	7 a.m. - 8 p.m.
Saturday and Sunday	Closed

In extreme weather, look at the news on our website (<http://www.plantion.nl/>) to see if the visiting hours differ.

## Irregular auction days 2020

Wednesday 1 January 2020	New Year	No auction
Monday 13 April 2020	Easter Monday	No auction
Monday 27 April 2020	Royal day	No auction
Thursday 21 May 2020	Ascension Day	No auction
Monday 1 June 2020	2nd day of Pentecost	No auction
Friday 25 December 2020	Christmas	No auction
Friday 1 January 2021	New Year	No auction

## My Plantion

My Plantion provides you with information that is relevant for you as a relation of Plantion. The functions of My Plantion differ from requesting an invoice and newsletters to modifying your address details and frequently asked questions. You could also contact your commercial contact or the employees of the administrative department and ask questions. My Plantion will expand with many features in the nearby future.

You can log-in on My Plantion through the link on the website [www.plantion.nl](http://www.plantion.nl) directly on the internet through <https://www.plantion.nl/myplantation>.

When there are any problems with logging in, you could contact us by mailing to [MijnPlantion@Plantion.nl](mailto:MijnPlantion@Plantion.nl).

# Overview rates clock, Plantion Digital Marketplace (PDM) and Remote Buying 2020

## GENERAL

Administrative costs:

- Fixed: € 100.00 for each buyers number a year
- Active clock buyers pay € 25.00 extra to the Commission of Trade Plantion

Collectivity charge:

- 0.22% of the product turnover

Preauthorized debit	€ 0.00
In case of a reversal	€ 25.00 for each storno
PIN-payments:	€ 7.50

## SERVICE FEE CLOCK

Tenants

- Fixed: € 16.00 a day
- Variable: 1.10% of the product amount

Non-tenants

- Fixed € 18.50 a day
- Variable: 1.30% of the product amount

(internet costs for the free wireless internet connection are included in the service charge)

*Buyers that buy 5 times a week at the clock pay only 4 times the fixed service charge!*

## SERVICE FEE PDM

No fixed service charge per day, only with PDM purchasing.

## REMOTE BUYING SUBSCRIPTION (KOA)

Fixed rate per month of € 10,00.

Variable rate of € 0.20 per transaction up to a maximum of € 50.00 per month (including fixed contribution).

### TRANSACTION FEE FLOWERS CLOCK AND REMOTE BUYING

1 cask/unit	€ 0.65
2 casks/units	€ 0.29 *
3 casks/units	€ 0.15 *
4 casks/units	€ 0.11 *
5 casks/units	€ 0.08 *
6 casks/units or more (max. of € 0.39 each transaction)	€ 0.065 *

\*price per cask/unit

### TRANSACTION FEE PLANTS CLOCK AND REMOTE BUYING

1 cask/unit	€ 0.64
2 casks/units	€ 0.28 *
3 casks/units	€ 0.18 *
4 casks/units	€ 0.13 *
5 casks/units	€ 0.10 *
6 casks/units or more (max. of € 0.48 each transaction)	€ 0.08 *

\*price per cask/unit

### TRANSACTION FEE PDM

Per order line	€ 0.50
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### STORAGECOSTS A DAY, AFTER 5 P.M.

Uncooled per charge carrier	€ 5.00
Rent cold storage, cooled per charge carrier	€ 6.00

### VARIOUS

Shipping costs Invoice	Electronically free / post € 2.00
Packinglist	Free
Headset (cost-price, no warranty)	€ 30.00

# Overview rates intermediary services 2020

## GENERAL

Administrative costs:

Fixed: € 100.00 for each buyers number a year

Active clock buyers pay € 25.00 extra to the Commission of Trade Plantion

Collectivity charge:

0.22% of the product turnover

## BUYERS

Intermediary services		
Transaction fee		
Standard order	€ 0.75 per order sentence	
Serviceplus	€ 1.40 per order sentence	
Service fee	Intermediary services	Serviceplus
0 - 150.000	2.00%	3.00%
150.000 - 250.000	1.20%	1.50%
250.000 - 500.000	1.00%	1.00%
500.00 - 2.500.00	0.80%	0.80%
2.500.000- 5.000.000	0.50%	0.50%
>5.000.000	0.30%	0.30%

## Other rates for 2020

Plantion participates in the use of the National trolley pool. Royal FloraHolland, the owner of the trolleys rents them to her relations. Look for more information on:

<http://www.floraholland.com/nl/inkopen/logistiek-en-faciliteiten/logistieke-middelen/slotplaten/inname-en-uitgifte-slotplaten/>

If you haven't got a relation number at Royal FloraHolland you can hire these trolleys through Plantion. Plantion will use the same rates as Flora Holland. You can contact Ans Peters or Claudia Sackers from Administration ( +31 (318) 66 17 20) to order these trolleys.

**Danish Containers** (the rate during the peak period is shown between brackets)

Period	CC	Plate
Day	€ 1.60 ( 2.10)	€ 0.35 (0.45)
Month	€ 8.00 ( 11.00)	€ 1.80 (2.60)
Quarter	€ 16.00 (24.00)	€ 4.50 (6.00)
Half year	€ 30.00	€ 7.00
Year	€ 50.00	€ 10.00

The peak period surcharge applies to peak period from 1 March up to and including the 21th June 2020.

Balances and transactions can be viewed on the Internet (Webview) which is for free.

## INORMATION PRODUCTS

With the exception of KOA (Remote Buying), there are no costs associated with information products. However, there should be subscribed for a product to get the data. For this you can contact relationship management (0318-66 17 32 or [relatiebeheer@plantion.nl](mailto:relatiebeheer@plantion.nl)).



## Wholesale Centre Plantion

### Opening hours

Monday	6 a.m. - 8.30 p.m.
Tuesday	6 a.m. - 8.30 p.m.
Wednesday	6 a.m. - 3.00 p.m.
Thursday	6 a.m. - 8.30 p.m.
Friday	6 a.m. - 3.00 p.m.
Saturday	6 a.m. - 9.30 a.m. (only flowers and plants)
Sunday	closed

Contact person: Kitty Ouwehand, Marketing Coordinator  
Mobile phone: +31 (621) 83 85 28  
E-mail: [info@ghcplantion.nl](mailto:info@ghcplantion.nl)  
Website: [www.ghcplantion.nl](http://www.ghcplantion.nl)  
Facebook: [facebook.com/GHCPlantion](https://facebook.com/GHCPlantion)

### Groothandelaren

Alflora

Florist articles and trend accessoires

+31 (88) 22 44 970 [ede@alflora.nl](mailto:ede@alflora.nl)

Buurman Planten cash & carry

Houseplants and garden plants

+31 (318) 43 94 20 [ede@buurmanplanten.nl](mailto:ede@buurmanplanten.nl)

Dillewijn Zwapak

Florist articles and trend accessoires

+31 (318)-62 30 81 [ede@dillewijnzwapak.nl](mailto:ede@dillewijnzwapak.nl)

Goedegebuure & de Mooij

Cut flowers

+31 (318) 43 94 70 [info@gmbloemen.nl](mailto:info@gmbloemen.nl)

Zalam BV

Cut flowers

+31 (318)-64 05 77 [info@zalam.nl](mailto:info@zalam.nl)

